



SOFTWARE TRAINING

Software training typically applies to WINDOW, THERM and OPTICS software, as well as NFRC certification process, but we also offer training in building energy simulation software (e.g., DOE2, RESFEN, ENERGY-10, etc.). The training is streamlined per customer needs (i.e., whether customer needs to better understand NFRC process and certified NFRC simulations, or if the need is improving R&D work with the software, like energy efficient design, etc.) The cost of the training depends whether it is done at the customer site or in Amherst.

Rates for training at *customer facility*:

- \$1,000 setup fee
- \$1,000 per day
- Airline, hotel and per diem expenses

[For the typical 2-day training, the cost averages from \$3,500 to \$4,000]

Rates for *training in Amherst*:

- \$500 setup fee
- \$1,000 per day of training

[For the typical 2-day training, the cost averages at \$2,500.]

This cost is for up to 10 people attending the workshop/training. Beyond 10 people, additional fee may apply.

For customers of *Carli, Inc.* who are subject to volume discount, or have purchased FENSIZ program, **20% discount applies to software training.**

THERM, WINDOW and OPTICS Technical Support: The technical support for THERM, WINDOW and OPTICS software is on an annual basis and is \$550/year. First year is \$650 and subsequent years are \$550. The technical support includes up to 5 hours of telephone support and unlimited email and web-based support. As a part of the technical support package, **spacer library program (SPACER) is included at no cost.**

For more information, please inquire with Carli, Inc. at: home@fenestration.com, or at the telephone number provided above or visit our web site at: <http://www.fenestration.com>. We would be happy to visit your facility and to present details about how our products and services can benefit your business.